

Am I able to provide osteopathic services during Alert Level 3

- Is this a condition which is life or limb threatening?
- Is this treatment required to maintain the basic necessities of life?
- Is this a treatment that cannot be delayed or carried out remotely without risk of significant harm or permanent and/or significant disability?

Yes

No

- Can any currently available service such as A&E or urgent care/ mental health services/ DHB services, or other health personnel already in contact with the patient, assess or treat this patient instead?

- Arrange telehealth assessment/treatment session if feasible, or refer to another appropriate health service

Yes

No

- Provide necessary advice to health personnel or refer to appropriate health service

- Could I make an adequate diagnosis, determine an appropriate treatment plan and carry that plan out via telehealth?

Yes

No

- Arrange telehealth assessment/treatment session

Have I identified and mitigated the risks as much as I can?

- Am I able to take appropriate measures in place to manage public health risks?
- Have I visited the Ministry of Health website- '[Resources for Health Professionals](#)'?
- Am I able to implement the Osteopathic Council's guidance document on seeing patients at level 3?
- Following risk assessment am I still happy to see this patient face-to-face?

Yes

No

- Contact the Osteopathic Council to register your need to treat a patient in person
- Proceed with assessment or treatment minimising face-to-face contact time and following the Osteopathic Council's guidance document, and relevant Ministry of Health's health & safety recommendations.

- Reconsider telehealth options
- Discuss with colleague/ call the Osteopathic Council to discuss risk mitigating options, which may include alternative health services.

If at any point on the flowchart you are unsure of the answer please call the Osteopathic Council on 04 474 0747 to discuss